

Terms and Conditions

Effective 1st January 2012



Gremlin Dance

Payments

Payments for all Gremlin Dance classes/projects are due Termly in Advance, without exception. For customers who wish to discuss a payment plan please speak to Hannah Fradgley. Any agreed payment plan must be made be formally confirmed by both parties in writing for issue by Gremlin Dance Ltd.

For customers who choose to make payments in two halves, the second payment is due immediately after the half term break. If dancers choose not to rejoin after a half term break, the second instalment is still due.

The only acceptable forms of payment are cash or cheque, made payable to "Gremlin Dance Ltd". Some online payments are now being accepted; please speak to Hannah Fradgley for details. Regretfully, postal orders cannot be accepted.

New customers may trial their first session and pay individually for the initial class. If they then choose to continue with the remainder of the term, fees will be due in advance for the correct number of remaining classes.

Refunds

Gremlin Dance Limited offers a full refund up to seven days prior to the start of any termly class/project.

Where a situation or injury occurs within seven days prior to the start of any class/project and a participant is directly affected and unable to take part, notification will need to be made in writing to Gremlin Dance Limited before the start of that class/project. Once notification has been received it is at the discretion of the Managing Director whether a credit note or transfer to another class/project can be issued.

Gremlin Dance Limited cannot provide refunds to participants who choose not to complete the full term's classes/project they have signed up for.

Cancellation of classes

Adverse Weather – In the event of adverse weather conditions, including heavy snowfall, Gremlin Dance will endeavour to run classes where it is deemed safe to do so. If Gremlin Dance cancels a class for safety reasons in adverse weather conditions, an extra class will be added or a credit note for the class will be offered to dancers.

If a school or venue chooses to close as a result of bad weather or for reasons beyond the control of Gremlin Dance Ltd, regretfully a refund or credit cannot be issued.

Strike Action – In the event of Industrial Action being taken that could result in school closure, Gremlin Dance will endeavour to run classes as normal with the school's permission.

If, for any reason, Gremlin Dance Limited has to cancel any class/project a full refund will be given to cover the classes or projects that have not been completed.

Holiday Projects

All places on the project must be pre-booked. Bookings will not be confirmed until full payment has been received. Normal refund policies apply.

Insurance

Gremlin Dance classes and projects are fully covered by Employers Liability and Public Liability Insurance. All teachers hold current CRB checks.

Medical Information and Consent Forms

Parents/Guardians must state on the booking form any medical condition or allergy that their child has. In the event that medicines need to be administered during any class written consent must be given. Completion and signature of booking forms give parental consent for Gremlin Dance Emergency Aid qualified staff to administer basic first aid to their child.

Behaviour

Gremlin Dance expects all children to conduct themselves in an appropriate manner that is mindful of other children and Gremlin Dance staff, and allows other children to fully participate in classes without disruption. Gremlin Dance reserves the right to exclude a child from the course where he/she fails to maintain the required standard.

Data Protection

Gremlin Dance will not pass your details on to any external company or agency.